

LinkNYC

2024 Impact Report

LinkNYC is a first-of-its-kind free high-speed public Wi-Fi network for millions of New Yorkers and visitors. LinkNYC provides free phone calls, free device charging, and free connections to public services.

Community Impact

In 2024, LinkNYC provided:



205+ million

free Wi-Fi connections **



7.2+ million

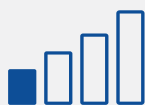
gigabytes of free
data transfers**



5+ million

free calls**, including:

- 12,000+ 311 calls
- 85,000+ 911 calls
- 96,000+ NY EBT benefits calls



During the AT&T outage in New York City on February 22, 2024, LinkNYC provided **13,000+ free phone calls** and **760,000+ free Wi-Fi sessions** citywide.**



Since 2015, **17+ million** devices accessed LinkNYC's free Wi-Fi — including **2+ million** in 2024.**



www.link.nyc

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LinkNYC

LinkNYC supports New York City's economy on every front.

LinkLocal provides free advertising for community businesses and Link5G smart poles will bring 5G connectivity to underserved communities.

Economic Impact

Since 2015, LinkNYC supported:



\$1.3 billion

in economic activity

\$112+ million in 2024*



\$780 million

in labor income

\$98+ million in 2024*



\$125+ million

in revenue for the
City of New York

\$5.8+ million in 2024*



\$500+ million

in aggregate capital
has been committed
to LinkNYC**

In 2024, LinkNYC also supported:



655 jobs

1 new job created in New York City for
every 2 hires for LinkNYC.*



\$4+ million

in free advertising space for 1,300+ local
small businesses and nonprofits**



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*Source: CityBridge, LLC Employment Report, January – December 2024 | **Source: LinkNYC program data
For more information about LinkNYC or to find a Link near you, visit www.link.nyc.

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